

TRADE BASE HUB

PRIVACY POLICY

Effective Date: 18th August 2026

Website Publication Policy

1. PURPOSE AND SCOPE

This Privacy Policy explains how Trade Base Hub (“Trade Base Hub”, “we”, “us”, or “our”) collects, uses, stores, shares, protects, and otherwise processes personal information in connection with its website, Whop-based products and access, Discord community and private deal rooms, document-development services, transaction-support services, compliance screening, enquiries, and related digital services (collectively, the “Services”).

This Policy applies to website visitors, prospective clients, clients, principals, authorised representatives, intermediaries, consultants, service users, and other persons whose information is provided to Trade Base Hub. It should be read together with our Terms of Service, EULA, Returns & Refund Policy, Confidentiality Policy, Compliance Policy, and any transaction-specific agreement.

2. INFORMATION WE MAY COLLECT

Depending on the Services used, we may collect identification and contact information; company and professional information; account and platform identifiers; transaction and opportunity information; communications; documents submitted for document preparation or review; CIS/KYC information; beneficial ownership and authorised-signatory information; sanctions/PEP and reputational-screening information; payment and billing records supplied by payment providers; and technical information such as IP address, device, browser, access logs, cookies, and security events.

Where relevant to a transaction or compliance review, information submitted may include government-issued identification, proof of address, corporate records, authority instruments, source-of-funds information, Proof of Funds documents, banking-related documents, broker/consultant genealogy, and information about counterparties. Trade Base Hub does not request online-banking passwords, PINs, security codes, private cryptographic keys, or equivalent credentials and users must not submit them.

3. INFORMATION ABOUT OTHER PEOPLE

If you provide personal information about another person, you represent that you are authorised or otherwise lawfully permitted to provide it for the stated purpose. You must not submit unnecessary personal data, confidential banking credentials, or information unrelated to the relevant engagement.

4. PURPOSES FOR WHICH INFORMATION IS USED

We may process information to provide and administer the Services; respond to enquiries; establish and manage client access; prepare, review, or coordinate documents; manage opportunity codes and transaction workflows; conduct identity, authority, beneficial-ownership, sanctions, PEP, fraud, reputational, and other risk screening; protect users and the Platform; investigate disputes or suspected misuse; maintain business and compliance records; enforce agreements; process payments through third-party providers; communicate service or policy changes; and comply with applicable legal obligations.

5. LAWFUL BASIS

Where data-protection law requires a lawful basis, processing may be based on performance of or steps toward a contract, compliance with legal obligations, legitimate interests in operating and protecting the Services and assessing transaction risk, consent where appropriate, or the establishment, exercise, or defence of legal claims. The applicable basis depends on the information, purpose, and jurisdiction.

6. COMPLIANCE AND SCREENING

Trade Base Hub may verify information against public records, sanctions lists, PEP information, corporate registries, adverse-media sources, fraud indicators, information supplied by counterparties, and specialist verification providers. Screening is a risk-management process and is not a guarantee that any person, document, asset, payment, or transaction is genuine, lawful, solvent, or suitable.

Trade Base Hub may request additional information, decline to process documents, restrict access, suspend an engagement, or terminate access where information is incomplete, inconsistent, unverifiable, misleading, or presents legal, fraud, sanctions, reputational, security, or other material risk.

7. SHARING AND DISCLOSURE

Information may be disclosed on a need-to-know basis to authorised Trade Base Hub personnel and service providers; professional advisers; payment, hosting, communications, identity-verification, security, Whop, or Discord service providers; and, where appropriate and authorised or reasonably necessary for the engagement, relevant principals or counterparties.

We may also disclose information where reasonably necessary to comply with law, lawful process, regulatory or law-enforcement requirements, protect rights or safety, investigate suspected fraud or misconduct, enforce agreements, or establish, exercise, or defend legal claims. Trade Base Hub does not sell personal information.

8. INTERNATIONAL PROCESSING

Because Trade Base Hub operates an internet-based service and may work with parties in multiple jurisdictions, information may be accessed, transferred, or processed outside the country in which it was collected. Where applicable law requires safeguards for international transfers, Trade Base Hub will use safeguards reasonably appropriate to the circumstances.

9. DATA RETENTION

Information is retained only for as long as reasonably necessary for the relevant service, transaction, compliance, security, dispute, accounting, contractual, or legal purpose. Retention periods may differ by record type and jurisdiction. Trade Base Hub may retain records after an engagement ends where reasonably required to demonstrate compliance, respond to disputes, prevent fraud or circumvention, enforce agreements, or meet legal obligations.

Where information is no longer reasonably required, it may be deleted, anonymised, or securely archived, subject to technical backup cycles and legal retention requirements.

10. SECURITY

Trade Base Hub uses reasonable administrative, organisational, and technical measures appropriate to the nature of the information and the Services. Access to confidential transaction information should be restricted to persons with a legitimate need to know. No internet, cloud, email, messaging, or storage system can be

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guaranteed to be completely secure, and users remain responsible for securing their own devices, accounts, credentials, and communications.

11. WHOP, DISCORD AND OTHER THIRD-PARTY SERVICES

The Services may use or link to third-party platforms, including Whop and Discord. Those providers process information under their own terms and privacy practices. Trade Base Hub does not control and is not responsible for independent processing undertaken by those third parties. Users should review the applicable third-party privacy terms before using those services.

12. COOKIES AND ANALYTICS

The website or integrated services may use cookies, logs, analytics, or similar technologies for essential functionality, security, preferences, performance measurement, and service improvement. Where consent is legally required for non-essential technologies, appropriate consent mechanisms should be used.

13. YOUR DATA-PROTECTION RIGHTS

Depending on applicable law and your location, you may have rights to request access, correction, deletion, restriction, objection, portability, withdrawal of consent, or information about processing. These rights are not absolute and may be limited by contractual, legal, compliance, security, fraud-prevention, record-retention, or legal-claims requirements.

Requests should be sent to admin@tradebasehub.net
verification before acting on a request.

Trade Base Hub may require reasonable identity

14. CHILDREN

The Services are intended for adults engaged in commercial or professional activities and are not directed to persons under 18. Trade Base Hub does not knowingly solicit personal information from children.

15. ACCURACY AND USER RESPONSIBILITY

Users are responsible for ensuring that information they submit is accurate, current, relevant, and lawfully provided. Trade Base Hub may rely on submitted information for administrative and screening purposes but does not warrant or independently certify its accuracy unless expressly stated in writing.

16. DATA INCIDENTS

Where Trade Base Hub becomes aware of a personal-data incident, it will assess the circumstances and take reasonable containment, remediation, documentation, and notification steps required by applicable law. Nothing in this Policy constitutes a guarantee that unauthorised access or loss can never occur.

17. CHANGES TO THIS POLICY

Trade Base Hub may update this Policy to reflect changes in the Services, technology, risk controls, or applicable requirements. The current version will be published with its effective date. Material changes may be communicated through the website or relevant platform where appropriate.

18. CONTACT

Privacy enquiries and data-rights requests: admin@tradebasehub.net

19. GOVERNING FRAMEWORK

This Policy is intended to operate consistently with the Trade Base Hub Terms of Service. It does not exclude or restrict any right or obligation that cannot lawfully be excluded. Where mandatory data-protection law applies, that law prevails to the extent required.

IMPORTANT NOTICE

This policy is intended as a commercial risk-management document for Trade Base Hub and does not constitute legal advice. Mandatory laws may apply differently depending on the location of Trade Base Hub, the user, the service, and the transaction. Nothing in this policy excludes or limits rights, duties, or liabilities that cannot lawfully be excluded or limited.